

SDM College of Engineering and Technology, Dharwad,Karnataka

08/01/2019

Grievances Redressal Report

From date: 01-03-2019

To date: 31-03-2019

Firm Code: 1-9879281

Consolidated Report			
1	Total Grievances Received	2	
2	Pending Grievances	0	
3	Closed Grievances	2	

Savibi Raju . faculty Incharge

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Grievance Redressal Cell

The Grievance Redressal Cell desires to promote and maintain a conducive and unprejudiced educational environment. The function of the cell is to look into the complaints lodged by any aggrieved student/staff/faculty, and judge its merit, enquire, redress the grievances to solve their problems. Emphasis on procedural fairness has been given with a view to "the right to be heard and right to be treated without bias". Matters are disclosed to only those, who have a legitimate role in resolving the matter.

Scope:

The student/staff/faculty to approach the cell for their grievances regarding academic matters, examination matters, financial matters, health services, library, harassmentvictimization including sexual harassment and other central services.

Grievance Registration:

- 1. The aggrieved student/staff/faculty who wishes to submit their grievance is hereby informed to register in the Grievance Redressal Portal through the link https://sdmcet.ac.in/cells-at-sdmcet and then meet the following faculty with their college Identity Card on Friday between 4:00pm to 5:00pm.
 - Prof. Savitri Raju, Department of Electronics & Communication Engg.
 - Dr. Kalmeshwar N. Hosur, Department of Electronics & Communication Engg.
- 2. In case of any false / frivolous complaint (if proved), the Grievance Redressal Committee will recommend Principal to take appropriate action against the complainant.

Student/staff/faculty is requested to note that making a complaint is serious and therefore they are to use this power in a responsible manner. At the same time, the college assures student/staff/faculty that once a complaint is made, it will be treated with sensitivity and confidentiality.

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Copy to:

- Principal for kind information.
- 2. All Deans for information.
- 3. All heads of the department to make an arrangement to display it on notice board, read it in class rooms, circulate among the staff and faculty.
- 4. All section heads for circulation among the staff members.

Date: 02nd March, 2019

SDM College of Engineering and Technology, Dharwad

Grievance Redressal Cell Monthly Report

Academic Year: 2018 - 19

Month: February 2019

The report is as on 28th February, 2019.

Number of Grievances Received	Number of Grievances Resolved	Number of Grievances pending for Settlement
01	01	Nil

Faculty In-charge Grievance Redressal Cell Principal

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